

Visitor's hours: 9am-10pm Must be registered by 6.45pm

New Years Eve: Visitors 8am-12:30am Visitors need to have departed Camp by 12:30am

# WHAT'S NEW?

- 1) Camp 4 shower walls have been refurbished
- 2) Camp 4 double showers have a new fob system instead of tokens. The single shower still uses a token.

  Fobs can be purchased from the office
- 3) Camp 4 sites 13-23 power boxes have been moved back on the sites with new waterline and drainage
- 4) Rats block exterior & interior painted.
- 5) Seawall repairs
- 6) New steps at the end of Camp 3 peninsular
- 7) Walkway repaired (no steps) into the estuary near Camp 4 site 12

### Nau Mai Haere Mai

#### Who we are

Ruakaka Beach Holiday Park is situated on 13.8 hectares of reserve land owned by the Department of Conservation. It is surrounded by a tidal estuary that leads out to the sea, this area is home to a variety of bird species. The holiday park has a rich history dating back to the 1930s. The Department of Conservation has established the Ruakaka Reserve Board to act as the guardian of the reserve land, and actively involves campers and the community in its planning, and encourages their input for the future.

We provide various holiday accommodation options including basic cabins, water view cabins, non-powered sites, powered sites, and water view sites, ensuring everyone can stay. Tents, caravans, and campervans are welcome on all site choices.

As a not-for-profit organization, the main source of funding for the holiday park comes from campground fees. These fees are reinvested into the park for upgrades and future development, this is based on the feedback received from our campers.

We welcome our campers (manuhiri) with respect and kindness to make them feel welcome (manaakitanga).

We are always working closely on sustainability, exploring different ways to improve our environmental impact.

We embrace our role as the kaitiaki of this beautiful reserve. We aim to create a place where generations of families can enjoy fun in the future. We take pride in believing that we are the best family camp in the north.

We foster a positive work environment for our staff, helping them to be proud of who we are and where we work."

The Tiaki promise - to care for the people, the place and the culture

#### Achievements this year

- Charity NZ we are registered with Charity NZ.
- 2024 Business Excellence Awards
  - ❖ Northland Regional Council Excellence in Sustainability & Climate Action − runner up

## **Summer Office hours**

from Boxing Day to 5 January 2025

8am to 7pm

6 January 2025 onwards

9am to 7pm

**Security** 

On site from 7am to 1am every night during the peak period

**EMERGENCIES** 

Available 24/7 - 09 432 7590

## WRISTBANDS MUST BE WORN AT ALL TIMES

### **Safety Notes:**

- One car only per site, the car hanger given to you upon arrival must be displayed hanging on your mirror or dashboard
- No gate access available between 10pm and 6am.
   You will need to park your vehicle out the front if returning after hours
- 5km speed limit at all times around the camp
- Children/Adults not to be in/on the back of vehicles, trailers and boats while driving around the camp
- No walking around the camp with open alcoholic drinks
- **Site set up** -Your tent floor or caravan & awning must be within the broken lines on your site. We have to have a 3m gap between sites. If you are not 1.5m from your marked boundary line you will be asked to move
- Caravans must be backed onto the site so the drawbar is facing out, towards the road
- No open flame BBQ's, fires or fireworks at any time
- All caravans must have a current electrical WOF
- Check out time is by 11am, for everyone leaving on the day
- No pushbikes, scooters, roller blades and skateboards are to be ridden in the grounds
   between 1 Dec- 1 Mar, Labour weekend & Easter.
   This is for safety reasons
- **Electric vehicles** please be wary when travelling in the camp as these vehicles are very quiet and not easy to hear for campers.

Camp 8 family bathroom – has a shower, toilet & handbasin. If you would like to use it please get the pin for the door from the office

Camp 4 Accessible bathroom – has a shower with a seat, toilet & handbasin. A seat also for use whilst drying yourself. Please see the office for the key

## Why Wristbands?? Campers and Visitors are required to wear a wristband the whole duration of their stay

- This is to help campers, staff & security know who belongs here If someone is in camp without a wristband, check it out as they could be checking your campsite out for night shopping, it wouldn't be the first time!
- Unable to wear a wristband for medical reasons, let us know so we can work out a solution.
- Visitors: Register each day for wristbands

Cockroaches – they are native and friendly. This spring has been a great breeding year for them so they are in abundant around the camp. We have treated for them.

Cleaning – please respect the cleaning team and let them do their task by staying out to the rooms. If you need a shower or the toilet asap, please walk to one of the other toilet blocks open

## What's that Smell????

- On hot days, the mud around the mangroves near Camp 2 area can smell like sewerage. There is nothing we are able to do about this unfortunately
- The main septic holding tank pumps in Camp 3 area fill up with water during the day from the showers, kitchens and toilets. Once full, the liquid is pumped to the District Council main line. Dependent on water usage, this is normally overnight but can be late afternoon during the busy period.
- Camp 4 shower rooms smelly sometimes when a campervan or caravan empty at the dump station behind this block it can be really smelly. The cause of this can be because their grey/black tanks have not been emptied for a while, so when emptied they get stirred up and the liquid can become very smelly. We have run a separate line from the dump station to the septic tank, but sometimes the smell still seems to travel.

We apologize for the unpleasantness from the smell at different areas and times, it occurs the most during the busy summertime when the amenity blocks are under pressure.





## LOCAL EVENTS

#### Waipu Highland Games

- Tuesday 31st December 2025 new date!
- <u>https://www.waipuhighlandgames.co.nz</u> <u>/programme</u>

Ruakaka Races- Trigg Family Fun Day

- Tuesday 7th January: 12pm- 5:30pm

SLS Northern Region Junior Interclub and IRB's at Ruakaka Beach

- Saturday 11th January

#### Waipu Street Market:

- Sunday 26th January : 9am-2pm

**Follow our Facebook page** – local events will be posted and updated here

The Board would like to invite campers the opportunity to organise some fun events for campers to enjoy – movies, disco in the hall, card/game nights. If this sounds like you, please speak with the office staff to organise

Merry Christmas and a happy New Year everyone, we are excited to welcome you to stay with us this year. We are sure you are looking forward to catch up with friends and family again and will make some new friends taking home lots of special memories from your stay in our little paradise.

Our newsletter has handy information relating to your stay, events that are happening and some of the exciting things that have happened since your last stay.

Our camp map has important information and rules that you need to be aware of during your stay so please read it.









# **CAMP EVENTS**

#### Fire Truck:

- Sunday 29th December
- Tuesday 31st December
- Tuesday 2<sup>nd</sup> January
- Could change depending on call-outs

Marsden Lions Hot Chips:

- Not coming this year

## Public Meeting:

- Thursday 2nd January 2025 @ 9.30am
- Will be held in our Camp Hall
- Everyone is welcome to attend

#### Fun Day:

- Thursday 2<sup>nd</sup> January 2025 11am @ the playground – sausages, slippery slide, tractor rides

We have a grocery store (fresh choice), pharmacy, and much more at the Ruakaka town centre